

# NAYEEM ISLAM

## Software Engineer & Quality Assurance

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Dhaka, Bangladesh



## PROFILE

Expecting to build a long time and sustainable career in the industry of Data Science and Analytics. I am practicing creative problem solving and getting exposure to multiple projects and quality assurance methodologies, and I would like to contribute to the collaborative environment on which your company prides itself.

## EXPERIENCE

### IT Support Professional

#### South Breeze School

2020 - Ongoing | Uttara, Dhaka

South Breeze School is a child-friendly school that remains at the top tier among the English medium schools in Bangladesh.

- Provided diverse technical support for 100 faculty and staff
- Provided 2nd & 3rd line support to internal users.
- Provided after hours and on-call support as required and ensured
- 24x7x365 availability for production support.
- Facilitated bi-weekly professional development sessions for 40 tutors
- Participated in 100 hours of professional training.
- Fulfilled the responsibilities of 1st-line technical support

### Microsoft-YoungBangla Intern

#### Microsoft, Bangladesh

- I was privileged to introduce myself with up to date technologies and lead a team towards successful completion of the program in Microsoft and Young-Bangla collaboratively organized internship. Unlike other internship programs, the one with Microsoft Bangladesh aims to provide students and ICT enthusiasts with short-term placements.

## EDUCATION

### BSC in Computer Science and Engineering

#### University of Information Technology & Sciences

09/2017 - 12/2020

## COMMUNICATION

English  
Proficient



Bengali  
Native



## SKILLS

Python Django Nodejs

Javascript C++ Scrum Git

GitHub GCP Embedded Systems

Digital Design & Manufacturing

JIRA & Selenium Basic Operation

Software Testing Basics

## TECHNICAL SKILLS

### Web Development Python & NodeJS



### IT Support & Consultancy



### Quality Assurance



### SEO & Analytics



### Database Administration



## TRAINING

Software Engineering: Undergraduate & Masters Asia Virtual Experience

Google IT Support Professional

Digital Manufacturing & Design

## CERTIFICATES

### 1. Google IT Support Professional

<https://coursera.org/share/b91b7572f3ae92556ecf998169569d6d>

### 2. HTML, CSS, and Javascript for Web Developers

<https://coursera.org/share/31cca0778d3dc12edf235152820c7394>

### 3. Intermediate Relational Database and SQL

<https://coursera.org/share/5df4eb6bc3b799f104dd1563ec284528>

### 4. Introduction to Data Science in Python

<https://coursera.org/share/9ddfbbbf9c292cd4d336b94e77f3826bd>

### 5. Introduction to Statistics & Data Analysis in Public Health

<https://coursera.org/share/72e64a3422c8fd04a5d9e42c42e98bec>

### 6. Introduction to Data Analysis Using Excel

<https://coursera.org/share/eebcd40b92588cbca3e4b6626e95c466>

### 7. Introduction to Programming with MATLAB

<https://coursera.org/share/10678c9a45d611777547495925345360>

### 8. Career Success Specialization

<https://coursera.org/share/5e54e30e9ea23bbe213378b3c4e1b381>

### 9. Digital Manufacturing & Design

<https://coursera.org/share/60fc2a9b76ea60a6c750d26580bac7c1>

### 10. Google Ads for Beginners

<https://coursera.org/share/21adb8bbe2931b6c947ab60bd1b44495>

### 11. Advanced Google Analytics

[https://analytics.google.com/analytics/academy/certificate/xl8OLCERGaHTIVAC\\_\\_djg](https://analytics.google.com/analytics/academy/certificate/xl8OLCERGaHTIVAC__djg)

### 12. Google Analytics for Beginners

<https://analytics.google.com/analytics/academy/certificate/9KZ37doQvWeRNVyalyeDQ>

### 13. Google Analytics for Power Users

<https://analytics.google.com/analytics/academy/certificate/A0MhEN76RVqWZY8WH1TN4g>

### 14. Google Tag Manager Fundamentals

[https://analytics.google.com/analytics/academy/certificate/O\\_MMMDItC-Zxyv\\_ux6a0g](https://analytics.google.com/analytics/academy/certificate/O_MMMDItC-Zxyv_ux6a0g)

### 15. Getting Started With Google Analytics 360

<https://analytics.google.com/analytics/academy/certificate/eUq00d65Q00sEEPZqz18g>

### 16. Introduction to Data Studio

<https://analytics.google.com/analytics/academy/certificate/6wDYYN8WSWiv-IVRjssMVw>

### 17. Google Cloud Platform Big Data and Machine Learning Fundamentals

<https://coursera.org/share/cfe3415e1015cd7e51531d3e4b29a740>

### 18. Google Fundamentals of digital marketing

<https://drive.google.com/file/d/1nBIY0zIEoT9zOZxBNJVvhgGOB0Ssz6zEF/view?usp=sharing>

### 19. Cyber Threats and Attack Vectors

<https://coursera.org/share/abea1ee078fbeb374409dfca1294bdfa>

### 20. Introduction to the Internet of Things and Embedded Systems

<https://coursera.org/share/3788ebf9b8c779e9512f4b28f67bfc85>

### 21. Professional Communication in English

<https://coursera.org/share/f7c0300ca515edf9b355dc8865130a9c>

### 22. SEO Training 2020 : Complete SEO Guide For Beginners

<https://drive.google.com/file/d/1UUYDXjOX1vaXmvyS-4iY5d5Un79iw4mk/view?usp=sharing>

## Soft Skills

Problem Solving, Effective Communication, Statistical and Technical Expertise, Public Speaking, Teamwork , Negotiation, Adaptability, Active Listening, Creativity, Critical Thinking;

## RESEARCH / PROJECTS

### a. A Deep Learning Approach/Machine Learning Approach: Fake News Detection

"Fake News" is a term used to represent fabricated news or propaganda comprising misinformation communicated through traditional media channels like print, and television as well as non-traditional media channels like social media. The general motive to spread such news is to mislead the readers, damage reputation of any entity, or to gain from sensationalism. Fake news is defined as a made-up story with an intention to deceive or to mislead. In this paper we present the solution to the task of fake news detection by using Deep Learning architectures.

### b. Doctor-Babu

A 'One-Stop' all in one healthcare service providing application using up to date user-experience technologies and Google Analytics 360. Operational support includes initial deployment and covers up Help Desk, Change Management, Access Management, Incident- Problem Management, Disaster Recovery, Business Continuity, Backup-Restore, record archival & retrieval are covered.

## Volunteer Experiences

- Brand Ambassador, Microsoft Bangladesh
- Campus Ambassador, YoungBangla.org
- Campus Ambassador, Daily ManabKantha
- Organizer, Bangladesh Digital Summit 2019
- Writer, monsoonletters.com & 'Ka' monthly literature magazine.

## References

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